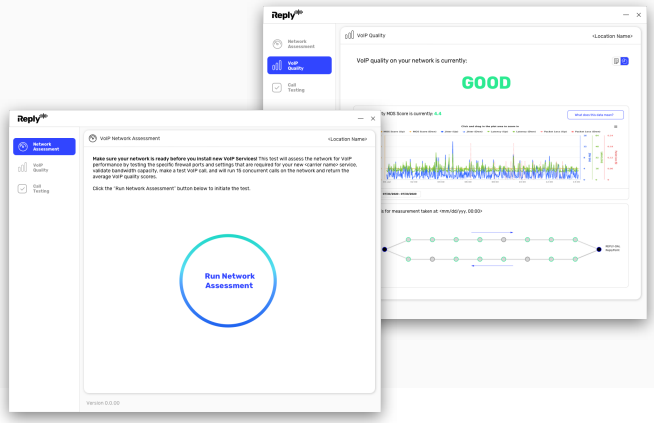
Reply Cloud

VoIP Monitoring & Service Assurance Platform



Customized and White Labelled Desktop Application for Service Providers

Reply Cloud has launched an easy to deploy and simple to use white labeled desktop application for VoIP Network Assessment and monitoring that is powered by an innovative customization engine. The customization engine enables VoIP Service Providers to define which specific network settings like UDP & TCP ports are being tested. The desktop application test results will be immediately availalbe to the end customer, but can also be remotely accessed by the Service Provider through the Reply Cloud partner portal.

VoIP Network Assessment

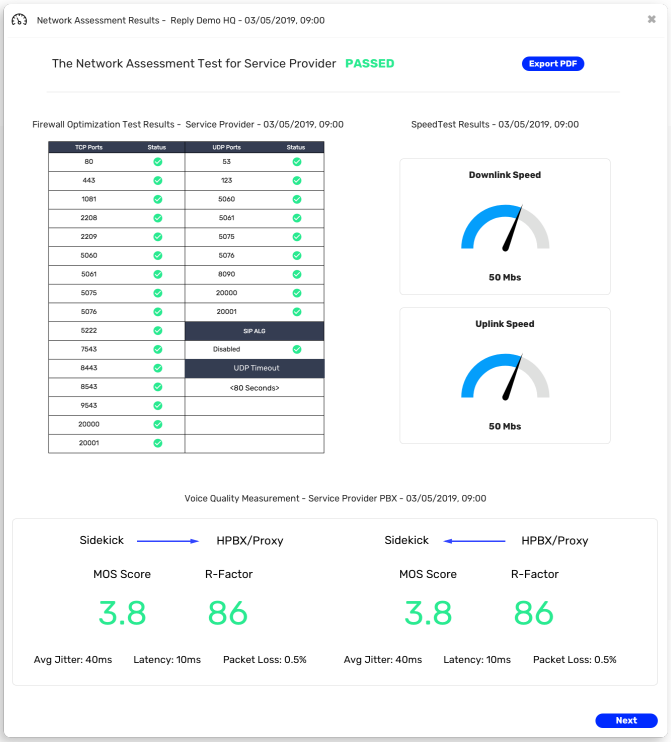
Make sure your customer's network is ready! The Desktop Application runs a customized initial VoIP Network Assessment to identify any issues or network settings that need to be changed **before** installation.

Daily LAN and Performance Monitoring

After installation, Reply Cloud will continue to monitor the network to send alerts for setting changes and VoIP quality performance.

White Labeled & Customized

The Desktop Application is able to be white labelled with the Solution Provider's logo/branding. Network testing is completely customizable to test for settings that are specficially relevant to your VoIP Service.



VoIP Network Assessment

- Validates all required TCP & UDP ports are open on the Firewall
- Runs a Latency & Bandwidth test, SIP ALG, UDP Timeout, and Double NAT Discovery
- Makes real VoIP calls to validate performance

Know if there is an issue before users report it!

Daily LAN and Performance Monitoring

Monitor VoIP critical network settings and send alerts when they are not optimized

Monitor & diagnose poor VoIP quality with industry leading network path & perfomance anaylitics

Diagnose and resolve issues faster

Troubleshooting Tools

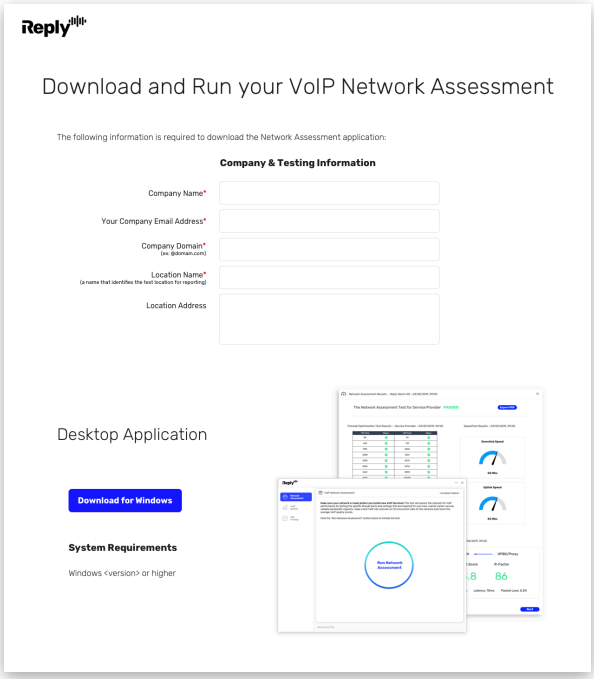
Reporting

Identify network changes and trends with historic reporting for Location Reachability, Firewall Optimization, and VoIP Quality MOS scores.

Network & VoIP Testing

Run network tests for key settings and VoIP performance. Concurrent Call tests, Latency, Firewall Optimization and more.

White Labelled Deployment



Easy to Deploy and Simple to Use

- Branded application download page with customized URL
- Branded Application that runs the VoIP Network Assessment tests
- Test results and monitoring data accessable remotely via the Service Provider Partner Portal.